



# PRINS DENTAL

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In this unprecedented time, we all face so much uncertainty regarding COVID-19 and it's spread. We understand this is a difficult time filled with many unknowns for everyone, which include many changes in daily life and routines. As your dental office, it is challenging to know what our part to play is in limiting the spread.

As the potential risks of inaction started to become more clear last week, we decided to temporarily close our office for three weeks. This was decided because keeping our staff and patients healthy is of the utmost importance. While this was not mandated at the time, we thought it was the best course of action. Now, stricter mandates have been implemented. Governor Kate Brown recently signed [Executive Order No. 20-10](#) which is to be enacted today, March 23, 2020. The order is being put in place 'to conserve PPE (personal protective equipment) and other health care resources for the state's COVID-19 emergency response'. This executive order mandates delaying all non-emergency healthcare appointments until June 15, 2020. This means most of our appointments will be rescheduled for June 15th and after. In addition to this letter, we will also be reaching out with a phone call to reschedule any currently scheduled appointments between now and June 15.

We essentially have been forced to close our office during this time period but will still monitor phone lines for emergency calls. Due to the ultimate goal of limiting use of PPE as well as limiting interpersonal contact, we will have specific time slots for true dental emergencies. If you feel you may have a dental emergency, please call the office at 541-773-5441. Our front office will be available during limited times to answer phones and to evaluate emergency needs. Your call will either be answered by a staff person, or you will have an opportunity to leave a voicemail. An emergency cell phone number will be included on the recorded message.

As this is still an ever-changing situation, we will be sure to include updates as necessary. Thank you for your understanding, and I apologize for the inconvenience this may cause. It is easy for us all to be negative through a life changing time period like this, but I'm hopeful we can stay positive as we are all in this together. Please stay safe and healthy and others focused, as ultimately, we are collectively having to make these drastic changes to prevent the spread of this virus to those most vulnerable to it. We look forward to getting back to serve the needs of you, our loyal patients, as soon as we are able.

Sincerely,

Dr. Brian Prins